

## COMPANY VALUES

### 1. HONESTY

We live honesty. Our communication and our actions are honest. Falsehood is not given in any form. Honesty is the basis of a trusting cooperation. This includes not only being honest with others, but also with yourself. Being honest with yourself is more difficult; it takes self-discipline to admit to yourself your own quirks, mistakes, and deficits and to work on them.

***“A painful truth is better than a lie.”***

*(Thomas Mann)*

### 2. RELIABILITY

We live reliability. Our customers, suppliers, and colleagues can be confident that we keep our word (whether in writing or verbally promised), we do what we promise, and we can be relied on. Promises are kept and fulfilled. We are aware that reliability of each and every one of us has an influence on work and actions of the others.

***“Whoever is reliable in the smallest things, is also reliable in the big ones.”***

*(Bibel)*

### 3. RESPONSIBILITY

We live responsibility. We are aware of the responsibility and trust involved in dealing with our customers, suppliers and colleagues. We commit ourselves to standing up for our actions, omissions, and taking the consequences thereof.

***“You are not only responsible for what you do, but also for what you don’t do.”***

*(Laotse)*

### 4. CUSTOMER ORIENTATION

We are customer - oriented. The customer is the focus of all our actions. We want to make our customers' lives easier and offer electro-mechanical solutions to existing problems. We aim to elate our customers with our services.

***“Most of the things we learn we learn from customers.”***

*(Charles Lazarus)*

### 5. SUCCESS- AND FUTURE-ORIENTED

We are success and future - oriented. For the further development of our company, we always have long-term success in mind. We design innovative solutions with our customer, but always keep an eye on the earnings side. We always respect the total cost aspect.

***“You have to try the impossible to achieve the possible.”***

*(Hermann Hesse)*

### 6. FAIRNESS

We live fairness. We consider fairness in cooperation and the interaction between all people with whom we come together as a prerequisite for success. We are also committed to cultural diversity and consider this to be an important asset.

***“Only the person who is truly with himself***

***can also be with others.”*** *(Earl Karl Christian Ernst von Bentzel-Sternau)*

### 7. OPERATION

We live “added value”. We always strive to offer “added value” to our customer. We are also interested in our customers' field of business and the end use of their work so we can offer our customers the best possible solutions. We adhere precisely to customer expectations, while simultaneously offering alternative solutions to meet customer needs. We have broad industry knowledge, and we proactively share our new experiences and knowledge with employees and customers.

***“So, don’t get tired of seeking your benefits by granting others benefits.”***

*(Marc Aurel)*

### 8. DILIGENCE

We live diligence. A thorough approach and prudent action using the “rules of art” as well as the state of the art and the latest (including scientific) knowledge is the basis of our work.

***“Remember that you should learn care more than skill.”***

*(Leonardo da Vinci)*

### 9. SUSTAINABILITY

We live sustainability. We are aware of the responsibility of our entrepreneurial and technical actions. We also pay attention to the careful use of energy, resources, and keeping our environment clean.

***“I’m interested in the future***

***because that’s the time I’m going to live in.”***

*(Albert Schweitzer)*

### 10. QUALITY

We live quality. We work and produce according to the explicit and implicit requirements of the customer. For us, both the fulfillment of the agreed specifications, and the fulfillment of expectations and goals are in the foreground.

***“Quality is no accident,***

***it is always the result of strained thinking.”***

*(John Ruskin)*

*“A customer is the most important visitor on our premises, he is not dependent on us. We are dependent on him. He is not an interruption in our work. He is the purpose of it. He is not an outsider in our business. He is part of it. We are not doing him a favor by serving him. He is doing us a favor by giving us an opportunity to do so.”* *(Mahatma Gandhi)*